



January 15, 2020

Robin Ancona
Director, Telecommunications Division
Michigan Public Service Commission
7109 W. Saginaw Hwy.
P.O. Box 30221
Lansing, MI 48909

Dear Ms. Ancona:

RE: Winn Telecom-OCN 0127 Tariff M.P.S.C. No. 1(R)
TAM Transmittal No. 9

Enclosed is one copy of Winn Telecom-OCN 0127's Tariff M.P.S.C. No. 1(R) revisions for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

The revisions to Tariff M.P.S.C. No. 1(R) (1) establish a restoration of service charge, (2) establish a delinquency charge, and (3) establish deadlines and procedures by which such charges will be imposed and service restored if service has been suspended for non-payment of undisputed charges.

Winn Telecom-OCN 0127's tariffs and transmittal letters can be viewed in their entirety at <http://telecommich.org/tariffs>.

The effective date of these changes is January 16, 2020.

If you have any questions regarding the above, please contact our office.

Yours truly,



Scott Stevenson
President

CHECK SHEET

The pages of this tariff, as listed below, are effective as of the date shown. Sheets with the effective date blank are effective as of May 1, 2008, the original effective date of this tariff. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

SECTION	PAGE	REVISION	EFFECTIVE DATE
Preface	1	10th	January 16, 2020*
	1.1	3rd	October 1, 2018
	1.2	2nd	January 16, 2020*
	1.3	Original	January 29, 2018
	3	2nd	January 29, 2018
Section 1	1	1st	June 15, 2016
	2	1st	June 15, 2016
Section 2	1	1st	June 15, 2016
	2	2nd	January 29, 2018
	3	2nd	January 29, 2018
	3.1	Original	January 29, 2018
	4	1st	June 15, 2016
	5	2nd	January 29, 2018
	6	1st	June 15, 2016
	7	3rd	January 29, 2018
	8	1st	June 15, 2016
	9	3rd	January 29, 2018
	10	1st	June 15, 2016
	11	1st	June 15, 2016
	12	2nd	January 29, 2018
	13	3rd	January 29, 2018
	14	1st	June 15, 2016
	15	1st	June 15, 2016
	16	2nd	June 15, 2016
	17	2nd	January 29, 2018
	18	2nd	January 29, 2018
	19	2nd	January 29, 2018
	20	3rd	June 15, 2016
	21	2nd	October 1, 2018
	22	3rd	January 29, 2018
	23	3rd	January 29, 2018
	24	2nd	January 29, 2018
	25	3rd	January 29, 2018
	26	1st	January 29, 2018
	27	3rd	June 15, 2016
	28	3rd	January 29, 2018
29			January 29, 2018

Issued: January 15, 2020

Effective: January 16, 2020

Issued under the authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Mark Graf, General Manager, 402 N. Mission Street, Suite 1, Mt. Pleasant, MI 48858, (989) 953-9800,
mgraf@winntel.com.

CHECK SHEET

***NOTE: Content on this page previously appeared on Tariff M.P.S.C. No. 1, Preface, Original Page 1.1.**

Section 4F (Cont'd)	1.6	2nd	January 29, 2018
	1.7	2nd	January 29, 2018
	1.8	1st	May 20, 2016
	1.9	1st	May 20, 2016
	2	2nd	January 29, 2018
	3	2nd	January 29, 2018
	4	2nd	January 29, 2018
	5	3rd	January 20, 2020*
	6	4th	June 11, 2019
	7	6th	June 11, 2019
	8	3rd	January 29, 2018
	9	2nd	January 29, 2018
10	2nd	January 29, 2018	
11	2nd	January 29, 2018	
12	2nd	January 29, 2018	
Section 4R	1	2nd	January 29, 2018
	1.1	2nd	January 29, 2018
	1.2	1st	May 20, 2016
	1.3	1st	May 20, 2016
	1.4	1st	May 20, 2016
	1.5	1st	June 15, 2016
	1.7	1st	May 20, 2016
	1.8	1st	May 20, 2016
	2	2nd	January 29, 2018
	3	2nd	January 29, 2018
	4	2nd	January 29, 2018
	5	2nd	January 29, 2018
6	3rd	June 15, 2016	
7	5th	January 29, 2018	
8	5th	January 29, 2018	
9	2nd	January 29, 2018	
10	2nd	January 29, 2018	
11	2nd	January 29, 2018	
12	2nd	January 29, 2018	

Issued: January 15, 2020

Effective: January 16, 2020

Issued under the authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Mark Graf, General Manager, 402 N. Mission Street, Suite 1, Mt. Pleasant, MI 48858, (989) 953-9800,
mgraf@winntel.com.

SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.5 Service Charges, Cont'd.

4F.5.3 Delinquency Charges

(N)

A. For each month for which the customer has a delinquent undisputed unpaid balance the company will apply a \$25 late fee to businesses and \$10 to residential customers.

B. If the customer has an unpaid balance from a previous bill the company will print a notice upon the customer's bill stating that they are delinquent and must pay the undisputed portion of the bill by the due date upon that bill to avoid a suspension of service.

C. Service will be suspended upon the 23rd of the month, or upon the next business day if the 2nd bill has gone unpaid.

D. The reconnection fee for service, once suspended, will be \$35.00.

E. The customer must pay their unpaid balance in full or a payment agreement must be agreed upon by both parties in advance of service restoration.

F. The company reserves the right to charge an additional \$150.00 deposit to restore service which will be refunded to the customer after 6 months of good standing.

G. If permanently disconnected all equipment not returned in working order may be charged for at current market rates for restocking purposes.

H. If permanently disconnected and collections action are undertaken, the appropriate court filing fee, the process server's fee and a collection processing fee of \$50.00 will be applied to the customer's account. The company also reserves the right to charge actual expenses incurred to remedy all damages incurred during the collection process.

(N)

Issued: January 15, 2020

Effective: January 16, 2020

Issued under the authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Mark Graf, General Manager, 402 N. Mission Street, Suite 1, Mt. Pleasant, MI 48858, (989) 953-9800, mgraf@winntel.com.